

## OSF St Joseph Medical Center's Emergency Department Satisfaction Report

Source: Press Ganey Associates

Scores Reflect Period of 07/01/2009 - 09/30/2009

<b>Category</b>	<b>Percentile Score</b>
Overall Rating	90
Nurses attention to your needs	85
Waiting time to treatment area	92
Staff cared about you as a person	88
Courtesy shown to family and friends	85
Likelihood of recommending	88